

## **Annex 1. Frequently Asked Questions**

### **1. Will there be allowance or reimbursement of expenses?**

There will be no allowance. Volunteers are expected to pay for all expenses incurred from this placement. This includes transportation and accommodation (for non-residents).

### **2. Are meals provided?**

Volunteers will be provided with a staff meal on days they are rostered for duty.

### **3. What insurance do I need?**

If you are not residing in Singapore, please ensure that you have a travel insurance. Consider insurance coverage that provides for:

- Emergency medical expenditure
- Emergency repatriation costs
- Loss of baggage/money

### **4. What if my application for Work Holiday Pass or Training Employment Pass is rejected by Ministry of Manpower?**

A valid work pass is required by Singapore law for international participants of this programme. If your application is rejected by MOM, we will not be able to offer you a placement nor refund your application fee.

### **5. Who can I approach to find out more?**

Please contact the Volunteer Engagement Unit at [veu@wrs.com.sg](mailto:veu@wrs.com.sg) or call +65 6260 8692.